



Fees and Charges

A variety of fees and charges exist for clients utilising NYCH services. These vary depending on the funding source for the specific services. For example fee schedules exist for services provided under the Community Health Program, and the Home & Community Care Program, Overseas visitors who do not have Medicare cards are charged for medical consultations. Additionally charges are made for pharmaceuticals and other aides and appliances that are prescribed as a part of the client's health care. For all services the client's ability to pay, and likelihood of accessing services is considered when assigning fees and charges. Fees associated with specific services are covered in team policies and procedures.

Fee exemptions will apply to some services and some client groups. Exempt client groups include:

- homeless people
- children of health care cardholders
- people between 13-18 years of age
- Aboriginal people
- recent refugees or asylum seekers

No fees are charged for

- Screenings or health promotion consultations
- Casework counselling for low or middle income earners
- Nursing services that are covered by Medicare

Further information on our Fees and Charges is included under Fees Information Sheet and translations are also provided.

All clients will receive the same quality of health care and will be afforded the same client rights regardless of the level of fees paid.